

# Northwest Iowa Care Connections

Mental Health and Disabilities Services Region

Serving residents of Clay, Dickinson, Lyon, O'Brien, Osceola and Palo Alto Counties

As part of our state's Mental Health and Disability Services (MH/DS) Redesign as determined by the Iowa Legislature in Senate File 2315, the Boards of Supervisors of Clay, Dickinson, Lyon, O'Brien, Osceola and Palo Alto Counties have entered into a 28E Agreement to become the Northwest Iowa Care Connections Mental Health and Disability Services region here in Northwest Iowa.

The Northwest Iowa Care Connections (NWIACC) Governance Board (each county has one Supervisors representative) has reviewed and approved the region's Management, Annual Service and Budget Plan. The NWIACC, as of July 1, 2014, provides the funding of mental health and/or disability services for individuals currently administered by each county's Community Services office.

As a regional system, we ask you to complete the enrollment renewal process. As you complete the enrollment, we ask you to provide the following:

- A completed, signed, and dated Northwest Iowa Care Connections Regional Application
- Authorizations to Release Information to agencies/individuals involved with your care
- Verification of All Household Income (pay stubs, explanation of benefit forms, etc.)
- Verification of Resources (bank statements for checking and savings, Trust fund, Stocks  
And/or Bonds, Certificates of Deposit, cash)
- If you have a legal guardian, a copy of the Guardianship papers
- Copies of all health Insurance Cards

To document the determination of your disability, a copy of your most recent psychiatric and /or psychological evaluation is needed. If you do not have a copy, please sign an authorization to release information to the clinician who can provide this for our records.

Along with authorizations to release information to your service providers, Northwest Iowa Care Connections requests an authorization to release information to the Department of Human Services be signed. The Region has consistent contact with this state agency, who provides oversight through its Mental Health and Disability Services Bureau for regional administration and funding for mental health and disability services.

Northwest Iowa Care Connections is compliant with the Health Insurance Portability and Accountability (HIPAA) Act which outlines the handling of your private health care information.

**Please complete, sign and return the enclosed documents and any requested information to NWIACC Enrollment at the Dickinson County Courthouse 1802 Hill Ave. Suite 2502 Spirit Lake, Iowa 51301 or to [bwill@co.dickinson.ia.us](mailto:bwill@co.dickinson.ia.us) by \_\_\_\_\_.** Any questions/concerns can be directed to Beth Will or Sue Duhn in that office for further assistance.

If we have not heard from you by that date listed above, we will assume you are no longer interested in applying for services and will code this request as a “no service.”

If there are other options for healthcare coverage to assist with payment of your services, you will be asked to pursue those funding sources as the Region is considered the funder of last resort.

We look forward to continuing our work with you and your service providers within the regional administrative structure. If you have specific questions about the region, please contact Kim Wilson, the Northwest Iowa Care Connections Regional Administrator at 712-262-9438 or at [kwilson@co.clay.ia.us](mailto:kwilson@co.clay.ia.us)